BEST GLOBAL BRANDS

2009 rankings

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	in Brand
1	1	Coca Cota	United States	Beverages	68,734	3%	
		producer of s products in 2 boundaries, s manage a bra maintained it expanded its marketing ca	123 years old and shows no parkling beverages by volu 008 around the world, and showing the rest of the marand. Worldwide relevance is diversified portfolio in mo Coke Zero brand to 107 compaign. The campaign, "Operation of the compaign of the compaign of the compaign of the campaign o	me and dollars. It its edgy campaign keting community what defines Cok re than 200 countruntries and launch ben Happiness," wa	has launches continue twhat it reale and it has ries. This ye ed a new m	ed more the control of the control o	to ully ompany or its
2	2		United States	Computer Services	60,211	2%	⊟
		U.S. patents innovation as services solut 170 countries With an adve	market, Big Blue's revenue (more than 4,000) for the in it continues its progression cions brand. It is the marke is and approximately 65 per rtising channel on YouTube immunicates its message to	L6th year in a row, n from a hardware t leader, with expa cent of revenue ge and announced pl	investing had provider to anded prese nerated out	neavily in a softwan nce in mo side of th	re and ore than ie U.S.
3	3	Microsoft	United States	Computer Software	56,647	-4%	
		console divisi stiff competit Explorer has Mozilla Firefo \$300 million a with audience	the first year-on-year decling on that continues to be prosion from faster, quicker rived dropped 10 percentage points and campaign featuring Jerryes. However, Microsoft's Birs, is poised to give Google and campaign featuring Jerryes.	fitable. As the manals. In terms of broats in market share to the same time of Seinfeld and Billing, a new search e	ket matures bwsing, Micre e every two e period. Ad Gates could ngine that la	s, the gia osoft's In years, w Iditionally have fare	nt faces ternet hile , a US ed better
4	4	%	United States	Diversified	47,777	- 10%	

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) Despite GE slipping in its position of technology leadership, it is still better equipped to support future innovations and brand evolution than other traditional competitors, due to its ability to touch consumers on an emotional level. This year, its financial services offering has slipped, particularly the B2C business. Its media business is also threatening the brand, Additionally, GE faces competition from Siemens. The good news is that ecomagination is still the most concise initiative towards sustainability out there, and the brand has set itself up for growth in the long-term with green technology. After losing its leadership position in medical technology this year, GE plans to mimic ecomagination's success with its major innovation initiative "healthymagination," which entails an investment of US \$6 billion until 2015. Consumer 5 5 NOKIA Finland _ 34,864 -3% Electronics Nokia seems to be trailing behind more dynamic smartphone innovations like Apple's iPhone and RIM's BlackBerry. The N97, a flagship Nseries mobile computer that was first unveiled in December 2008, is designed to address competitive technologies but debuted in 2009 at a much higher price point than Apple's or RIM's new offerings. In fast developing markets, where Nokia leads in market share, the brand continues its strategy of targeting younger audiences with trendier design at a relatively lower cost. In the next year, Nokia plans to be more mindful of the U.S. market by increasing its investments and developing relationships with wireless carriers like AT&T. 6 8 United States _ Restaurants 32,275 4% McDonald's has performed well this year. It now serves six million more customers each day than it did before the "I'm Lovin' It" campaign. Due to its low prices and numerous locations McDonald's has been able to continue to grow its sales-and even captured new market share-with its McCafé and healthier off erings. The brand does face one struggle: keeping food costs under control. Like other restaurants, McDonald's has been hit with higher beef and cheese costs. To protect its profits, the company was forced to raise the price of its popular Double Cheeseburger in November and replaced the sandwich on the Dollar Menu with a new double burger that has one slice of cheese instead of two. With value being its biggest drawing factor, McDonald's will need to proceed cautiously with additional price changes. Internet 7 10 Google **United States** -31,980 25% Services Continued diversification of Google's business, from new advertising models to online

publishing, drives growth. The common theme is low price and high functionality with added transparency. Google Chrome is two times faster than competitors and stole browser market share equal to third- and fourth-placed competitors within 24 hours. This year, Google has continued to innovate. It released the Android phone software on

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) September 2008, which involved disclosing the source code for the Google phone to engineers around the world. As the brand grows it has to deal with the inevitable mistrust and ugliness ascribed to being a very large, diversified, and very profitable company. TOYOTA 8 6 Japan Automotive 31,330 -8% _ In 2008, Toyota saw its first loss in 70 years due to the diffcult economic situation. Net revenues decreased about 21 percent and vehicle sales dropped about 15 percent. Even sales of its bestselling hybrid Prius model slowed down when fuel prices moderated after the record highs of the summer. There is even talk that the company may create a separate brand for its Prius, adding larger and smaller models to the line up. The brand would be similar to Toyota's low-priced Scion and would only be offered in the U.S., where the company did not create a brand around its "Hybrid Synergy Drive" system. Toyota continues to develop its long-term value, however, building on its existing green credentials, announcing plans to create eco-friendly showrooms. By 2011 it expects to have 100 "green" dealerships, where most parts of the buildings are made of renewable primary products. Computer 9 7 United States 30,636 -2% _ Hardware In the fast-growing mobile computing market, Intel stands to find success. Determined to break into this category, the world's number one chipmaker announced a partnership with the world's number one handset maker in 2009. If it works, the Intel agreement with Nokia will put its latest chips into the hands of millions of customers. The line of chips, Atom, is meant to carry Intel into this higher growth market but has so far faced criticism for its cost and power consumption. However, Atom is finding success in the low-power, clutch size netbooks market. With an appeal toward more value conscious consumers in the midst of recession, netbooks have allowed Intel to stay both relevant and top of mind while it tries to crack the code on smaller mobile devices. 10 9 **United States** Media 28,447 -3% _ Not even the magic of Disney is immune from recessionary pressures-but Disney's clouds do have silver linings. Although tighter ad budgets have put pressure on Disney owned networks, magazines, and Disney.com, the company continues to successfully leverage its brand in innovative new formats online and offline. This includes video games, new resorts, and interactive websites such as its user-generated-content initiative "U Rock." Disney's ability to create appealing promotions has kept the flow of visitors steady from last year, despite tighter wallets threatening traffic at theme parks.

Meanwhile, the Disney and Pixar brands continue to command audiences, (with some exceptions) as evidenced by the success of Up, and a strong content pipeline, including

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) *Toy Story 3,* which speaks to a promising future. Computer 12 United States _ 11 24,096 2% Hardware HP has surpassed Dell as the leading seller of PCs in the U.S., even with falling sales for the category. Overall globally, HP's market share is also on the rise. A 20.5 percent increase follows last year's acquisition of service-provider EDS. This year, HP also began a global review of its media holdings in Asia Pacific, with the focus on consolidating down to one, key, effective agency. In an increasingly price driven sector, HP is finding more way to successfully use its brand to stand apart. 12 11 Germany Automotive 23,867 -7% _ Mercedes-Benz saw sales drop about five percent in 2009 as a result of the recession. But the brand has made strides in other areas. Using the slogan "Blue is the new green," Mercedes sought to raise acceptance for its high-mileage BlueTEC diesel technology in the U.S., where diesel is still seen as loud, slow, and smelly. Like many other carmakers it pushed the development of eco-friendly hybrid technology. Its luxurious S-class is one of the most fuel-efficient cars of this segment. Following the general trend, Mercedes drove brand development away from print and TV marketing. It launched Mixed Tape Music Magazine, a monthly online music show featuring video clips by artists like Jennifer Lopez and Mark Ronson and also strengthened its engagement in New York's Fashion Week as title sponsor to increase the brand's attractiveness among young buyers. 13 14 Gillette **United States** Personal Care 4% _ 22,841 Gillette experienced an increase of net sales this year, with Fusion and Venus as the largest contributors. Gillette holds strong as the "best for men" for personal care, owning 70 percent market share of manual blades and razors. The brand maintains high visibility by promoting classic and consistent innovation for the category, renewing celebrity contracts with Roger Federer, Tiger Woods, and Thierry Henry, and sponsoring the MLB in the U.S. In the digital space, Gillette expanded its customer dialogue with online shaving "how tos" and has also seen high growth in developing regions, driven primarily by the expansion of Fusion and the Prestobarba 3 launch in Brazil. . 1 | 1 . 1 | 1 . Computer 14 17 **United States** 22,030 3% -Services

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) Cisco is the leader in networking services but is still perceived as catching up in other parts of the computer services industry. It has a strong reputation for quality and reliability, boasting more than a quarter century in this relatively young industry. Its heavy investments in R&D, and its stated mission to innovate to customers' needs, signal Cisco's shift to become a broader provider of hardware and services, which should increase the role of its brand. 15 13 Automotive -7% _ Germany 21,671 BMW remains relatively healthy even though revenues decreased about five percent this year. Its dip in profit was mainly attributed to the high costs to cover risks on used car resale prices and the softening demand in the economically troubled U.S. market. The Bavarian carmaker still carried on with its strategy to build highly efficient cars that promise joyful driving, and to fill niches with innovative vehicles like the large X6 Sport Activity vehicle and the 5-series GT. Its EfficientDynamics initiative, which includes gadgets like Brake Energy Regeneration or High Precision Injection, turned out to be a sales boost with more than one million vehicles sold worldwide. With its ConnectedDrive concept, BMW pushed another forward-looking innovation, converting a car into a mobile communication platform to enhance safety, convenience, and service quality. The huge numbers of visitors to its recently opened brand temple, the BMW Welt in Munich, is evidence that BMW continues to fascinate consumers. 16 -2% _ 16 France Luxurv 21,120 Louis Vuitton actively continues to expand its retail network, which now totals 425 stores. Its direct channel through retail has been instrumental in maintaining a connection with consumers during the recession. The Louis Vuitton brand is also gathering strong momentum in China, which now accounts for 20 percent of its revenue. The "Core Values" campaign, which explores the idea of self-discovery through traveling and features a series of Annie Leibovitz portraits of celebrities such as Sean Connery, Catherine Deneuve, and Mikhail Gorbachev, has received much positive acclaim within the advertising industry. This has reinvigorated the brand's status as a classic. This year, Louis Vuitton also developed the Damier Graphite range, which includes luggage, shoes, and other accessories that specifically target men. **United States** 17 18 _ Tobacco 19,010 11%

Consumers are loyal to the Marlboro brand and it continues to grow in fast developing markets. However, it is getting tougher and tougher for cigarette brands each year as governments across the globe voice their disapproval of the industry. The U.S. saw the passage of the FDA Tobacco Regulation Bill in June, which provides the government with extensive power to regulate tobacco products. Marlboro has been innovating around

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) increasing government regulations. For example, for smoking indoors in public spaces, it has created Taboka, a smokeless tobacco. In some of its biggest markets, Marlboro will face challenges. It will be forced to cover 50 percent of the front and back of its packs with warning labels, end sweetened and spice-flavored cigarettes, stop color print advertising, and eliminate labels like "mild" and "light." The brand's European performance, however, suggests it will manage around these hurdles. 18 20 Automotive 17,803 -7% _ Japan Increased motorcycle sales are offsetting Honda's losses as its auto sales crumble in the U.S., Japan, and Europe. While Honda's revenue has been affected by the recession, the brand continues to build strength. The fact that Honda never produced large SUVs and trucks is now an advantage. As other automakers are increasing production of their small cars, Honda is cashing in on its reputation of reliability, fuel efficiency, and craftsmanship. Consumer 19 21 SAMSUNG Republic of Korea -1% _ 17,518 Electronics Samsung had another successful year. Strong product development has resulted in global leadership in the television segment, and in improving its position from the third to second player in mobile phones. New concept shops have been successful in translating to a more expert and demanding audience by showing the benefits of engaging with the brand. However, challenging conditions in the components business compromised overall brand value creation last year. Computer 20 24 **United States** 15,433 12% _ Hardware The recession won't take a bite out of this Apple. Declining Mac sales and fears for the company's future without brand visionary Steve Jobs, were outweighed by record high iPod sales, doubling sales for the iPod Touch, and all-time high market share for Mac OS software. Price might be a barrier for cost-conscious consumers, but Apple responded quickly with high margin, low-priced products like the US \$99 iPhone and a new, voiceactivated iPod Shuffle. The Apple brand is the most supported within its industry, and among the most iconic of relatively young brands in the world. _ 21 22 Sweden Apparel 15,375 11%

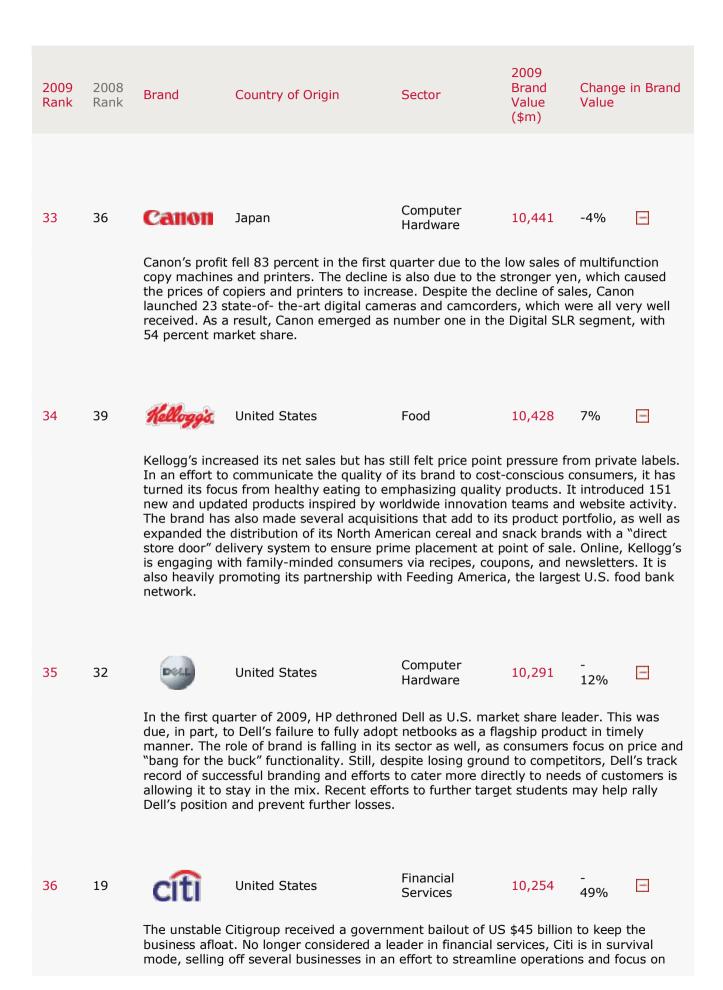
Unlike competitors such as the Gap, Swedish clothing store chain H&M said that it plans

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	in Brand
		around the wardesign. While succession is	ween 6,000 and 7,000 new orld. H&M continues to dive CEO Rolf Eriksen's summe sue, H&M's continued focus nd fashion designer collection	rsify with product 2009 retirement on "nano fashion"	mix, store of has sparked (real time	expansior d a poten	n, and tial
22	15	CONTRIDUCTION CONTRIBUTION CONT	United States	Financial Services	14,971	- 32%	
		delinquencies Bolstered by card products its brand thro	press is feeling the effects of and job cuts. Its public image its new bank holding status and is focused on its core bugh advertising, loyalty property focus to solidify the branch status.	age has also suffer , the firm has redu charge card offerin ograms, sponsorsh	ed from the iced exposi ig. Its exter ips, and ke	e credit ca ire to risk nsive inve y partners	ier credit estment in ships
23	26	🍣 PEPSI.	United States	Beverages	13,706	3%	
		of its entire p products such sugars of the successful as	nd on the rise. In the past of roduct line in an effort to specification and Peps 1970s. Its new campaign, well, creating buzz in the Lepsi is doing all it can to contact the contact was seen as to contact the contact with the lepsi is doing all it can to contact with the lepsil is doing all it can to contact with the lepsil is doing all it can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is doing all its can to contact with the lepsil is	our sales. It also in Throwback-produ 'Refresh Everythin .S. This and the in	itroduced n icts made v g" has beei itroduction	ew, limite vith the n n incredib of Pepsi F	ed edition atural ly Raw
24	23	ORACLE!	United States	Computer Software	13,699	-1%	
		and new softwood on a new data	en more category leadershi ware license revenues. With cquired MySQL, and entered abase machine puts Oracle IBM. As Oracle invests US	the recent purchall the hardware cat on track to steal m	ise of Sun Negory. Its parket share	Microsyste partnershi e from bo	ems, p with HP th
25	28	NESCAFÉ.	Switzerland	Beverages	13,317	2%	
		Nescafé, whic	ch was founded in the 1930	s, still continues to	grow sales	s today-q	uite a

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) feat given the recessionary conditions and pressure from private label store brands in this very mature category. That said, Nescafé generates most value from its high margins, not necessarily growth. The brand has approached the challenging market as an opportunity, increasing ad spend by six percent to consolidate the customer relationship when media was cheap. Additionally, Nestlé is dedicating resources to a new campaign for its flagship brand addressing price, taste, and bean quality. Recently, it has even made aggressive moves to target a new competitor in instant coffee, Starbucks VIA. Sporting **United States** 29 4% _ 26 13,179 Goods Instead of cutting back like many of its competitors, Nike has done well by staying the course and moving ahead with big strategic plans-a move that served it well in the last recession when it then pulled out ahead of industry leader, Reebok. This year, it unveiled a line of eco-friendly products, which aim to use sustainable, recyclable materials. Ultimately, the move should translate into better profit margins for the future. While there have been layoff s twice this year-the first time since 1998-indicating problems with the cost structure during the downturn, Nike is still far ahead of its closest competitor, adidas. Computer Germany _ 27 31 12,106 -1% Software With the launch of its new global campaign, "It's time for a clear new world," SAP is focusing its message on the visionary and powerful real-time role that its software plays in business partnerships. Having reported heavy investments in R&D for 2008, SAP must keep its promise clear and its product stronger in an increasingly competitive market where many are vying for its longstanding customer base. SAP is doing well by continuing to invest in their brand as a strategic asset during this economic crisis. Home 35 IKEA Sweden 10% -28 12,004 **Furnishings**

Despite tightening wallets, IKEA sales are up seven percent year on year. Now that more people are opting to spend more time at home, IKEA has taken a new lease on life. It also remains truly popular online. (IKEA websites are among the most visited, attracting around 450 million visits a day.) Customers still camp out before a new store opening. This year, IKEA continued to diversify and launched a pay-as- you-go mobile phone service in cooperation with T-Mobile that is 25 percent cheaper than similar pay-as-you-go offers.

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change in Bran Value	ıd
29	25	SONY	Japan	Consumer Electronics	11,953	- 12%	
		appreciation of but the proble surpassed its compared to	tringer has his hands full troof the yen and the decline of the yen and the decline of the yen sony run much deed market share in almost ever its peers, Sony must make the eco-Bravia and Stringer talent.	of Japan's stock ma oper than the econo ery category that it a major shift. The	arket have romy. Comp t once domi few bright	not helped sales, etitors have nated. A dinosau spots for Sony thi	
30	33	Budweisek	United States	Alcohol	11,833	3% 🖃	
		market share focused on but campaign in vis building its Canada, the Canada	is not been entirely immune despite a growth in volume uilding its value globally, pa Vietnam. As China is now th sales network. It just succe Corona competitor, Bud Ligh udweiser should continue to	e), but has fared w rticularly in Asia P ne biggest beer ma essfully launched a nt Lime. Although	vell through acific, with arket in the new produthe product	the crisis. It a football tie-in world, Budweiser ct in the U.S. and	b
31	30	Ups	United States	Transportation	11,594	-8%	
		protectionist declined by 1 year. UPS is I is helping it r Despite a dec	de, there are fewer parcels of tendencies in crisis boosted 3.7 percent. It will take two building a new air hub in Ch ide out the economic storm cline in profits, UPS still inve s, sponsored the PGA Europ a.	regulatory barrier by years for UPS to lina. The reduction with less competites ested in its brand.	s. As a resuget back to of DHL's petion in its heart about the second se	alt, UPS's revenue where it was last resence in the U.S ome market. out US \$200	t S.
32	27	HSBC 🖎	United Kingdom	Financial Services	10,510	- 20%	
		firms to report exposure, the online and se Capitalizing of its brand, del	silient to the effects of the grt a profit for 2008. Despite HSBC brand is performing off-service platforms and a good the weakened competitivivering on its mission to be n of Bank Ekonomi in Indorus nation.	concerns of conting fairly well, in part rowing exposure to environment, HS the "World's Local"	nued subpri due to effe o emerging BC has con Bank." It r	me mortgage ctive leveraging of markets. tinued to bolster ecently completed	d



2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
		from the final Citi's troubles	encies. The recent shedding ncial supermarket model th s have been highly publicize its upper management ma	at Citigroup has foed, and recent mov	llowed for t es to increa	the past oase transp	lecade. parency
37	37	G _{JPMorgan}	United States	Financial Services	9,550	- 11%	
		in a better po financial indu further expar bolster the fir digesting and	only banks to return a pro- sition than many rivals. As stry, the firm has benefited sision of its footprint via the m's capabilities in key area rebranding these acquisition in the last year, including h	a key player in the from the acquisiti purchase of WaMu s, but J.P. Morgan ons. Worldwide, J.F.	e consolidat on of Bear : . These nev still faces t P. Morgan h	cion of the Stearns a w division the arduo las entere	e U.S. and the as will us task of ed several
38	38	Goldman Sachs	United States	Financial Services	9,248	- 10%	
		crisis. Howev passed the go assistance. It recently repa its customer	ancial services companies, er, it is in a more stable po overnment's stress test and beat its first- and second-cid its TARP loan. While Gold trust in the brand, the fact has had a negative impact	sition than many o is determined not quarter forecasts b Iman is moving tow that it is enjoying i	f its compe to take any y significany ward rebuild ts profits a	titors. It in the second the seco	recently deral and solidifying
39	40	(Nintendo)	Japan	Consumer Electronics	9,210	5%	
		games. Wii ha units of the c 2008 were th performance	adened the gaming populat as become the fastest-sellir onsole since its launch thre e strongest record but said as sales of its two main cor moil destroys margins.	ng console ever. It e years ago. Ninte that it would strug	shipped mondo reporte	ore than ! ed that pr eat the	50 million ofits in
40	44	THOMSON REUTERS	Canada	Media	8,434	1%	
		Thomson Reu	iters continues on an upwa	d path, securing le	ead product	ranking	in almost

2009 2009 2008 Brand Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) every business segment. While the financial segment of the business has not been immune to the global recession, its diversified portfolio of audience-specific offerings allowed it to weather the market turmoil. It is in a strong position for continued growth. Thomson Reuters' continued investment in the brand and strong portfolio of flagship brands is beginning to pay dividends as the company continues its drive towards becoming one unified firm. 41 45 GUCCI 8,182 -1% _ Italy Luxury In 2008, Gucci reinforced its network of directly operated stores around the world, a strategy that has proven successful in the past. While sales in Western Europe were mixed, a large retail presence (particularly in Asia) has proven to be a key asset in the current climate. It has also helped put an emphasis on its 90-year history of craftsmanship and heritage. This year, Gucci furthered its expansion in emerging markets, where sales rose by 21 percent, strongly driven by China. _ 42 43 Netherlands Diversified -2% PHILIPS 8,121 The Philips brand stands for a broad set of businesses in consumer electronics, lighting, and healthcare. Its bet on generating innovative and unique solutions for clients and consumers seems to pay off in times of economic difficulties. Consumer electronics were most affected over the last year, but their decline was offset, to some extent, by brand value growth in the other sectors. Philips is utilizing its brand as a central organizing principle. The company unites the business under the master brand and focuses coherently and consistently on sense and simplicity. Internet 43 58 amazon.com **United States** 7,858 22% -Services The multi-department retailer is confirming why you are best off not owning a retail footprint in a recession. Analysts say Amazon has benefited from the downturn in the U.S., in particular, with struggles at the Borders book chain and the bankruptcy of Circuit City all driving traffic to Amazon.com. Amazon's release of the Kindle and the continued improvement of its site to enable access from anywhere have also contributed to its upward path. Additionally, Amazon.com will begin selling e-books for reading on Apple's iPhone and iPod Touch. In the fourth quarter of 2008, Amazon partnered with manufacturers to reduce packaging with an eye towards sustainability. Partners include Fisher-Price, Mattel, Microsoft, and electronics manufacturer, Transcend.

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	in Brand
44	51	L'ORÉAL	France	Personal Care	7,748	3%	
		notably stren reinforcing its for hair colors conducted the	eading cosmetic and mass-r gthening its positioning in A s presence in all regions wo ants, and this year set new ousands of research tests to nicities, with L'Oréal reflecti	Asia as an expert in rldwide. L'Oréal ma records for its skir o expand its offerir	n Asian skin aintains the n care produng to men a	care, and number act sales. nd wome	d one spot It has
45	47	accenture	United States	Computer Services	7,710	-3%	
		to capital invo countries and strategy. This with its achie manage their	nolding back on major transestment, Accenture is starti I management and IT consusty year, the business made swement of ISO 14001 certiferenvironmental impact and to their stakeholders.	ng to feel the pinc ulting, so Accenture trides in its comm ication, which help	h. Its prese e must eval itment to th s organizat	nce is limuate its long its lo	ited to 52 ong-term nment er
46	46	ebY	United States	Internet Services	7,350	-8%	
		posted a 16 p competition f sellers' inven- from luxury b as a channel environment.	ctions, eBay is not benefiting bercent decline in the last the rom Amazon.com. This is listory. To consumers, Amazorands, which cost eBay US that could benefit from mor Still, it remains the most point at a low price with high	nree months of 200 nked to the discret n seems like a less \$32 million to sett regulation, as oppular option in the	08 and faces ionary natu s risky places le, have ces oposed to a	s tough re of muce to shop. mented it managed	ch of its Lawsuits s image I retail
47	48	SIEMENS	Germany	Diversified	7,308	-8%	
		financial crisis look forward investment p Additionally, While the braprovides envi	other diversified brands, is and its impact on global ir to, it will come from the deprojects. Siemens has also lait does not have any clear sind has made moves to corronmentally friendly hybrid competition from business	nfrastructure inves ployment of state acked communicati sustainability strate rect this, like inves technology for he	tment. If it assisted econor of the coegy, which I ting in ISE avy-duty co	has any on progressione brand imits its progration mercial	growth to sive idea. ootential. oon, which vehicles,

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) billion in the intellectual foundation of the company, including new products, training, marketing, and programming may serve it well. 48 56 **United States** Food 7,244 9% _ leinz Although category competition is heating up as lower-price private labels gain strength, Heinz reported a 12 percent increase in sales last year. The brand is focusing on a customer-centric health and wellness model, developing healthier products, eliminating bisphenol A from packaging, and taking advantage of consumers dining at home. In 2008, emerging markets accounted for 25 percent of Heinz's growth, as it promoted flagship products, such as Heinz Ketchup, in Asia. The brand reports a long-term plan to increase marketing spend as it widens its consumer base. _ 49 49 **United States** Automotive 7,005 11% Ford has seen revenues decreasing, despite early efforts at reinventing itself. It hopes to become what Chairman William Ford Jr. calls a "global, green, high-tech company." Like the other Detroit "Big Three" it was forced to restructure its brand portfolio by selling weak brands, but did not succeed in finding a buyer for Swedish carmaker Volvo. Unlike Chrysler and GM, it was able to avoid filing for Chapter 11. Despite its embattled business, Ford courageously launched one of the most aggressive vehicle electrification programs in the industry. By 2012, it plans to produce at least four high-mileage vehicles that will use the newest forms of battery technology in a family of hybrids, plugin hybrids, and battery-powered vehicles. The move to green will take a long time and it remains to be seen if the consumer can be convinced that this is more than just greenwashing. In the meantime, Ford pushed forward its plans of introducing European compact models like the Fiesta to the U.S. in order to adapt quickly to the changing consumer needs. 50 62 ZARA Spain 14% -Apparel 6,789 Throughout the downturn, the Spanish clothing chain's revenue has continued to increase. Unlike competitors, Zara does not have an issue with product life cycles, as it has an extremely efficient turnaround of new products. It is also getting a lot of credit from the market and analysts for its innovative logistics system, which allows it to get product from design to shelf months faster than competitors. The brand is gaining more

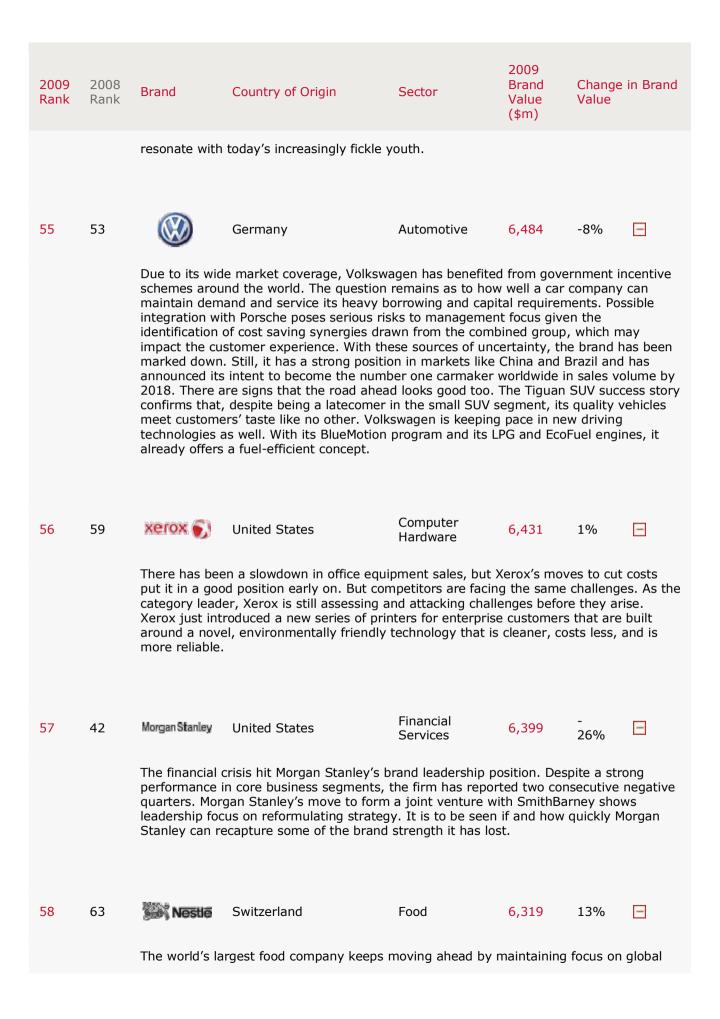
of a leadership position right now, too, due to its low price for the latest trends

awareness through word-of-mouth and retail presence.

perception. The enigma is that Zara is not a big advertising spender and instead builds

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
51	61	WHOLEY	United States	Food	6,731	10%	
		percent of sa flavor rollout buying powe introduce a r also continue section called brands, Wrig	seen most of its growth colles coming from outside of with new flavors added on the control of t	f the U.S. Orbit vari r cut each year bas mbraced the fruit fl tra brand along witl s part of a healthy li nder the new owner ocolate confectiona	eties are or ed on consu avored gum n the launch festyle, with ship of the ry brands, i	n a contin umer feed utrend, w n of Orbit n a websi Mars umb	uous lback and corking to Mist. It te feature orella of
52	57	Colgate:	United States	Personal Care	6,550	2%	
		categories. De toothpaste he Brazil, and Continues spe	its a 10 percent revenue in Despite price point and gen as gained market share in hina, with record equity in onsorship of dental conven a reference brand for oral h	eral competitor pre countries including the U.S. for whiten tions and dental pr	ssure, Colga the United ing toothpa	ate report States, M stes. Colo	s that its exico, gate
53	55	A	France	Financial Services	6,525	-7%	
		across the gl Bluefin, whic corporate con currently in a	de great efforts to stabilize obe. This has resulted in a h integrates a number of Ammunications strategy. In a watching-and-waiting moumer confidence. According	new financial advis XA-backed compar addition to streaml de as it tries to rea	ory and ins lies, and the ining its pol ssess its lor	urance se e rollout c tfolio, AX ng-term g	ervice, of a new (A is loals and
54	52	M	United States	Media	6,523	-9%	
		relevant to it help of new p millennial ge reestablish th	nymous with youth and cha s target customers by draw partner, Collective Intellect neration aims to turn arou ne brand's connection with	wing real time onling. A slate of new produced the network's residence of the core audience	e audience ogramming cent ratings f 12- to 34-	insights v targeted decline, year-olds	vith the at the and s. MTV

continues to invest in new media, with offerings like its "MTV soundtrack" site, which lists all songs that air on the network's shows, and offers the opportunity to purchase them direct from iTunes. The brand has bounced back from slumps in the past–although continued and lasting success this time will depend on whether or not its innovations



2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) growth and development. Doing so has kept its brand top of mind for consumers. One of the top worldwide advertisers, Nestlé is also the leader in food safety and quality. It voluntarily pulls products off the shelves when it doesn't feel standards have been met. In developing countries, Nestlé launched health, water, and nutrition initiative in partnership with governments and NGOs. Nestlé recently opened an R&D center focused on health in China, and new African headquarters in Kenya. CHANEL 59 60 6,040 -5% _ France Luxury Œ Chanel is expecting some small growth in 2009, although the realities of the market have stunted some of its innovative marketing ambitions. For example, Chanel's Mobile Art Pavilion, an exhibition of 50 artworks inspired by Chanel bags that garnered much attention, was called off early due to the economy. Additionally, the brand still suffers for its popularity among counterfeiters. Chanel remains the top counterfeit brand in South Korea. However, like other luxury brands, Chanel's history and heritage helped it remain relatively stable-and familiarity with the brand is likely to explode after the release of the biopic Coco avant Chanel starring Audrey Tautou. 60 66 France Food 5,960 10% _ Innovation and expansion continue to grow sales for the global food and beverage powerhouse. The leader of fresh dairy (Danone also holds the number two and number three positions for bottled water and medical nutrition respectively) boasts 20 percent market share worldwide. Decline in dairy sales is a risk for the brand, but Danone stays focused on high performing brands like Activia and Actimel, with baby food and medical nutrition bolstering profits. Danone looks poised for more global reach, having recently raised US \$4.3 billion-its first capital increase in 22 years. 61 64 United States Restaurants 5,722 3% _ KFC continues to prosper across Asia, with expanding markets in China and Japan contributing to its gains. Its healthier offerings have also received a fair share of attention this year in the U.S. However, not only did the launch of its Kentucky Grilled Chicken meal become a PR disaster when it could not supply enough coupons to meet demand, but the move towards grilled chicken also risks potential confusion about a company dedicated to offering fried chicken. Sporting _ 62 70 Germany 5,397 6% Goods

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
		technology. S which reduces ClimaCool, a degrees, and fashion line, a Stripes" at Mi profile in fast	eld up well in the downturn fome of its popular, newer personated in the properties impact and forces pronation material that helps maintain its co-branding effort with adidas SLVR, and its Original lan Fashion Week Spring/S developing markets in Asia rowing in China where it is	products include the on velocity. Other on an athlete's body Vespa. Additionally als line celebrated ummer 2009. This , Europe, and Lati	ne Supernov new produc v temperatu v, adidas de "60 Years o year, adida n America.	va Sequer cts includer are at a developed a of Soles are as strengt Adidas is	nce 2, e esired 37 a new nd chened its
63	73	≅ BlackBerry.	Canada	Consumer Electronics	5,138	7%	
		in smartphone previous year compete with case in the pa	s to lead the U.S. smartphoes globally with around 16. Overall, BlackBerry must Apple from a brand standpast year, and has likely elevoe the business phone of ch	million subscribers continue to innova oint. BlackBerry hated the role that	worldwide- ite and push as made a i	-double f n its prod more com	rom the uct line to npelling
64	65	YAHOO	United States	Internet Services	5,111	-7%	⊟
		Yahoo! report profit of US \$ retire as Yahoo! Its recent par deal should a for its money	y Yang's failed tenure, Yaho ted a net loss of US \$303 m 206 million, or 15 cents a soo! CEO and the company we needs to provide consumer thership with Microsoft Bing ccelerate the pace and scop by combining both compard improving value for adve	illion, or 22 cents hare, a year ago. was forced to lay of swith a compelling looks like a move of Yahoo!'s inno lies' complemental	a share, co As a result, f employee g case as to e in the righ vation and	mpared watery Yang Sangler Yang Yang Sangler Yang Sangler Yangler Yang Sangler Yang Yang Yang Yang Yang Yang Yang Yang	vith a ng had to next s relevant. on. The gle a run
65	67	OMD Audi	Germany	Automotive	5,010	-7%	⊟
		this year. It s 2015 it wants competitors, powered vehi launch an eve buyers of sma	e sales jumped about four p sold one million cars in a yea to become number one in BMW and Mercedes. To stre cles in the U.S. It continued en smaller SUV-as well as t aller and efficient vehicles a forts, Audi increased its adv	ar for the first time the premium segn engthen its market to complete its market he A1 and A2 in the SUVs. While ot	in the coment and supposition, it nodel range to compact hers are cur	npany's h rpass its introduce and plan segment- tting bacl	istory. By ed diesel- s to -to target

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) more than during the previous year. Nevertheless, the long-term outlook for Audi, in this premium and highly discretionary segment, is not all good news. Pursuing a strategy of range and capacity expansion in a climate of falling demand and oversupply, especially in its German heartland, represents a significant risk to the value of the brand. CATERPILLAR" 66 68 **United States** Diversified 5,004 -5% _ Caterpillar has become a bellwether for decline but also recovery. Its business is very much tied to Europe and the U.S. where there are declining markets. The company posted surprisingly good numbers last quarter after reducing workforce costs, but its revenue is still down. The question is whether the brand can successfully leverage its strong Western presence and begin to capture emerging opportunities. It has already made efforts to expand into China, as well as other regions, so it has laid the ground work for growth. -7% _ 67 69 AVON **United States** Personal Care 4,917 Product line simplification is pushing Avon into a "less is more" product proposition. Avon struggles to innovate and gain market share against higher-ranked L'Oréal, but its growing sales force (with former employees from other struggling industries) adds strength to its direct selling channel. Avon has increased advertising investment, and supported product launches and charity causes with continued celebrity endorsement. "Smart value" is Avon's angle on innovation as it picks up revenue in Latin America and China. 68 71 Switzerland 4,609 -7% _ Luxury There's no doubt that luxury watch sales are suffering. Clothing and accessories have proved more durable during this recession, but jewelry, in particular, is suffering due to the fact that it's a more costly purchase that can be postponed. Still, despite decreasing sales, Rolex continues to invest in its brand through sponsorships like Wimbledon. It also avoided the risk of compromising the integrity of its brand through price drops by personally purchasing back inventory from dealers who struggled to sell Rolex watches. The move puts Rolex in a good position. Its short-term losses are likely to be countered with a steady recovery. 69 72 BOUNTH (B) Republic of Korea Automotive 4,604 -5% _

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) Hyundai has polished its image over the last year with ambitious product launches and high-visibility marketing efforts. The Genesis, which launched in Korea and the U.S., supported by three Super Bowl advertising spots, is the brand's first US \$30,000-plus sedan. The hugely successful "Assurance" campaign, built around a promise to buy back a new Hyundai from a customer if they lost their job, was truly innovative and struck a chord with the market in the midst of the economic downturn. Hyundai has ambitious plans to leapfrog Toyota in green technologies in the U.S. market by 2015, in hopes that this strategy will win a loyal audience. Its global sponsorship of the upcoming 2010 World Cup in South Africa will continue to build awareness and familiarity. 70 76 4,598 1% -France Luxury Leather goods-the brand's archetypical offering-are holding up relatively well in the recession. However, Hermès' strong performance in leather, accessories, and scarves was offset by weaker performance in perfumes, watches, and tableware. In line with the category as a whole, the Asia Pacific region is driving Hermès' performance, while sales in the Americas are on the decline. Store openings and renovations are taking place in 2009, especially in Asia. In an effort to diversify, Hermès has signed an agreement with a luxury yacht designer to help develop innovative projects in the yachting world. 74 United States Personal Care ---71 4,404 -5% Kleenex maintains overall performance, increasing sales by 30 percent in developing and emerging markets and diversifying its consumer participation campaigns. With lower price competitors and private labels angling to gain market share in current economic conditions, Kleenex is asking consumers to "Feel the difference." The brand synonymous with its product used proprietary technology to increase softness and strength and create a new product: Kleenex Facial Tissue with Lotion. It plans to extend this into other products in the Kleenex portfolio. Kleenex also reminded consumers why "It feels good to feel" by launching its largest sampling campaign, in-store, in-home, and online with user-generated "memories" and designs. Additionally, it is developing visual trends, which match patterns and textures to consumers' lifestyles. Financial 💥 UBS 72 41 Switzerland -4,370 50% Services

UBS has been hit hard on all fronts. It is buckling under the weight of poor financial performance and an international tax conflict. Despite assistance from the Swiss government, the bank has not invested money in supporting the brand. Brand trust and attachment is consequently lower than ever. Recent developments resulted in the loss of key talent to rival institutions. Even if UBS manages to regain stability, it will have a difficult time rebuilding trust in the brand.

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change in Brand Value
70	F0		United Chates	Automotivo	4 227	
73	50	Davidson. Re particularly b the U.S. hit h remains stroicoincide with Bones bike. I	United States sis has significantly damper venues fell for the second of ouyant markets like Latin A lard. The company continueng, by opening a Harley-Day the 105th anniversary of the thas also been making striction 883 in January (with a tom.	consecutive year. V merica helped, a 1 es to focus on reinf vidson Museum in ne company, and c des to appeal to yo	While sales of the	growth in sales plummet in eritage, which yn of Milwaukee to 940s inspired Crossomers, with the
74	75	China jumpin Germany. It of family-oriente history. But the brand into, for its Cayenne of	Germany ounced its best business per g a whopping 90 percent, of continues to introduce new ed audience through its laud here are always risks when or example, the "family" sectoncept, but the question re tome from new vehicle innovation	lespite a decline in models, with plans nch of the first fou diversifying a luxument. Porsche has mains as to wheth	sales in the s to appeal to r-door in the ary perform s seen unriver, in the lo	e U.S. and to a wider, more e company's ance automotive valed success with ong-term, value
75	78	billion for fisc turns. 2008 s acquiring a m will be subsu Panasonic bra internationall Sustainable C new middle c	Japan owing market conditions and the company gain access and into Panasonic's) and compand into Panasonic's) and compand. Panasonic also enhanced y renowned "eco ideas" strategy renowned "eco ideas" strategy renowned to ideas and the compositions project. Panasonic also enhanced to ideas and the competition.	ositioned to emerg ss to advanced bat (it's currently unc consolidate its Nati ed its product eco- ategy and recognize onic continues to p	e strongly vectory and so clear whether onal range credentials and by the Gursue strate	when the economy lar technologies in er the Sanyo brand under the captured by the slobal 100 Most egies targeting the

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	in Brand
76	80	TIFFANY & CO.	United States	Luxury	4,000	-5%	
		Asia Pacific a to receive sup diamond cell	es declined most significantl nd Europe. This has prompt pport, with new stores oper phone. It seems the brand exury," and positioning itsel	ted a cost structure ning worldwide and may be trying to r	e review. The the launch nove away	e brand of of a US s	continues \$94,000
77	79	Cartier	Switzerland	Luxury	3,968	-6%	⊟
		the recession Cartier has be The brand's Marion Cotilla launch of its donated to Ad	I high-end consumers have . Now, in an effort to captu ecome one of the first luxur dySpace website features eard, and Phoenix. Cartier als 'Love Charity' bracelet. A pction Against Hunger. The inganization tackles hunger in Inutrition.	re the interest of a ry brands to embra xclusive songs from so focused on susta portion of the sale on ternational, non-o	younger au ice social ne m artists su ainability ef of each brac government	udience a etworking ch as Lou forts with celet will b al, non-re	s well, sites. Reed, the pe
78	77	GAP	United States	Apparel	3,922	- 10%	
		chic is not ch Meanwhile, th particularly Z leading to 53 functional be website which	nditions have forced Gap to eap enough, especially in cone he brand continues to lose gara. In the first quarter, 20 store closures in the U.S. Conefits begin to outweigh brand allows customers to purching cart, with one shipping to	omparison to Targe ground to brands to 09 sales were dow Gap's brand archite and benefits. 2008 nase from Old Navy	et, Carrefou hat have big in 12 percer ecture is als 's launch of i, Banana R	r, or Wal- gger ideas nt from 20 o dissolvi a univers epublic, a	-Mart. s, 008, ng as sal and Gap
79	81	<u> Phraili</u> r	United States	Restaurants	3,876	-5%	
		revisions of the pasta and wind expanding moname on box	ed well with the increased e he menu to include value pangs. Pizza Hut has also upda enu. It has even branded so es and store signs. The que that compromises the core	roducts, as well as ated the look of its ome stores as "The estion is whether th	differentiat locations to Hut," remo	ed product o reflect to oving Pizz	cts like the ta from its

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
80	92	ўскист-ўскио м	United States	Personal Care	3,847	7%	
		Johnson this Further integrand to activel Olympics has	and trust have become more year, and the brand is focus ration with Pfizer has allowe by promote health. The offic increased sales in all geogra ine of the 15 major categor	sing on relaying thed the brand to inc ial healthcare spor aphic and internal	is through in the case its ractions of the case its ractional region	ts messag nge of pr 2008 Sun	ging. oducts nmer
81	82	Allianz (II)	Germany	Financial Services	3,831	-5%	
		segment still reports that if quarter has a expand its off Australia and	ale of Dresdner Bank at a simanaged to contribute a sn t doesn't require governments lso fostered favorable investerings and market by moving New Zealand, widening its asset management in Indi	nall net profit in that aid, and a retur stor perception. Cung into the aviatio life insurance proc	ne first quar n to its core rrently Allia n insurance	ter. The le offerings nz has pl market i	oank s last lans to in
82	83	aci∰asa Moèt & Chandon Andrich	France	Alcohol	3,754	-5%	
		prosecco, par has continued leveraged its becoming the	witch to cheaper champagn ticularly in the developed w I to invest in its image. Whi relationship with the film be official partner of the Acad first time in the form of mo	orld, has hurt Moe le it cut its media usiness by sponso emy Awards. It ha	et & Chando spending in ring film fes as also attac	n. Still, t 2008, it tivals and	he brand has d
83	84	pp pp	United Kingdom	Energy	3,716	-5%	
		and has investing Newly brands engines, and by solar enerthat BP tops a	to position itself as the gree sted US \$8 billion in biofuels and products like Invigorate, the Solar Sail BP demonstra gy, have all helped boost Bl all other brands in the cated all in profit. Its profit has fal	s and renewable en an additive formul ation project in Ch O's "green" percep gory. Overall, like S	nergy in the a that helps ina, a scien tions. A 200	last five clean arce center 8 study s	years. nd protect powered shows

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
84	89	No.	United Kingdom	Alcohol	3,698	3%	
		volume increader brands in the substantially brand to the	cinues to be the global vock ase and a 12 percent sales world. It increased its mar in 2008. Smirnoff also saw James Bond film Quantum s original vodka, it has beer	increase. It remair keting budget in it success by linking of Solace. While Sr	ns one of mo s home cou its premiur mirnoff still	ost marke ntry of th n Black L generally	eted spirit le U.K. abel relies on
85	88	DURACELL	United States	Consumer Electronics	3,563	-3%	⊟
		the brand is I price as the r "Trusted Ever and high perf almost entire	abel trading-down effect han aving trouble retaining its major decision-maker. Durarywhere," that shows how iformance. Duracell has also ly inside the DC outlet of a nectors to work with a myri	attraction to custo cell has combated ts product is linked announced a new car or other vehicl	mers who in this with a I to a herita USB Auto (e. The char	nstead go new ad c ge of safe Charger t	with ampaign ety, trust, nat fits
86	98	NIVEÁ	Germany	Personal Care	3,557	5%	
		continues to success with streamlined p 13-19. NIVEA products and expanding into manufactu	usted Brand 2009" in 16 Eudemonstrate an ability to acits relaunch of its men's propackage design. It also update continues to reach out to help improve products throw fast developing markets, re body care products in Shially developed for the Asia sage.	dapt to customers' oducts, which it up ated its NIVEA Visa consumers directly bugh market resea having just inaugunanghai. The factor	needs. This dated with a large line, tarm, getting the rch. It also urated a new ry will manu	s year, it a moderr geted at em to tes focused of the productions of the productions produ	saw and girls age t new on cion plant products
87	91	PRADA	Italy	Luxury	3,530	-2%	
		world in an a consumers th	any luxury brands, is invest tempt to maintain a relation frough a retail footprint. It is side its doors. Recently, it is	onship and create a is also pulling out a	n emotiona all the stops	I connect to temp	ion with

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	e in Brand
			ores in key cities such as Lo cept the brand relatively sta		Milan, and F	aris. So t	far, its
88	93	Ferrari	Italy	Automotive	3,527	0%	
		than the mass purchase it re was up 28 pe remained Fer Europe, Japan California, the in major inter wealth movin	c environment has had far los segment. People buying segardless of the economic corcent, and vehicle delivery rari's biggest market but san, and China. Ferrari launche brand's first coupé-cabriol mational cities. Still, with progress from West to East, and not retain the outlook for Ferrari is contained.	omething as high- limate. Revenues i increased 1.3 perc les were up in all i led two new model let model. Ferrari a ressure on luxury i ew niche automoti	end as a Fe ncreased 1! ent from 20 regions includes in 2008. (also opened markets the ve brands ju	rrari are 5 percent 1008. Nort uding Eas One was new bray world over the conting the continuation of the c	likely to t, profit h America stern the nd stores ver, e fray, the
89	94	GIORGIO ARMANI	Italy	Luxury	3,303	-6%	
		including the luxury hotels within The Hothe fast grow	ers in the sector, Armani is unveiling of a flagship store and resorts with a partners ouse of Armani (Emporio Aring Armani Exchange) appethe diversification sets Armassion.	e in New York. Arm hip with Emaar Promani, Giorgio Arm al to varied audier	nani is also o operties. Wh ani, Collezio nces at a nu	diversifyi hile the ti oni Armar ımber of	ng into iered lines ni, and different
90	85	1	United States	Restaurants	3,263	- 16%	
		met with mor percent of Sta cited econom like McDonald on value. For Starbucks at	s of continuous growth, Stare than 800 store closings a arbucks customers are goin ic reasons. In reaction to not and its McCafé, Starbuck instance, Starbucks launch lower prices. It also tried on the many hole crimulate Starbucks are starbucks for the control of the many hole crimulate Starbucks.	nd the deepest cos g less frequently the ew competition fro as has attempted the ed VIA, a new inst ut breakfast foods.	st cuts in its han in the pm value-foo introduce rant coffee, However, v	s history. bast. 84 p cused cor products to be soluthile pro-	Nearly 30 percent npetitors focused d in ducts

such as these may help stimulate Starbucks growth in the short-term, they've also contributed to a diluted brand image. It is too soon to tell how the return of founder

Howard Schultz will impact the brand in the future.

2009 Rank	2008 Rank	Brand	Country of Origin	Sector	2009 Brand Value (\$m)	Change Value	in Brand
91	New	LANCÔME	France	FMCG	3,235	New	⊟
		Thanks to innovation and its partnership with celebrities, Lancôme has regained relevance. As a French brand it has an image of quality and exclusivity. In the past year, Lancôme saw growth in emerging markets. In Russia, nine out of 10 women know the Lancôme brand. The Rénergie line reinforced its position as an anti-aging skin care specialist with strong growth, particularly in Asia. The brand also hit the headlines with the launch of Ôscillation, the first-ever vibrating "power mascara," which proved an unprecedented success. The arrival of the artist Aaron de Mey as artistic director for make-up (the man who spearheaded the first Pink Irreverence collection) marked a new era of creativity.					
92	97		Netherlands	Energy	3,228	-7%	
		The economy has put pressure on Shell, which has declined seven percent in brand value. Choice has been driven by its proximity to consumers and less by affinity to the brand. However, while not a high role of brand business, what Shell does it does well. At the consumer end of its organization, it operates one of the world's largest fuel retail networks with approximately 46,000 service stations in more than 90 countries worldwide. In places like the U.S., the Middle East, and China, the brand stands for innovation and new fuel choices (e.g., V Power). Although Shell is making some efforts to improve its reputation, including investing in developing biofuels, it lags behind competitors. Also, because its downstream business continues to be most profitable, it is still greatly focused on oil and natural gas exploration.					
93	New	KING	United States	Restaurants	3,223	New*	⊟
		Burger King's strategy to expand its restaurants around the world, as well as its recent product and marketing innovations, have been profitable. It stretched the brand into a new format, launching the Whopper Bar, a smaller footprint concept celebrating Burger King's iconic burger where customers can customize their sandwich. Based on global consumer insight, the Whopper Bar corresponded well to expectations and captured the attention of a broad audience, and delivered on the "Have it Your Way" brand promise. This year, Burger King also succeeded in increasing its awareness and positioning among young consumers by using web advertising to present itself as a relevant and cheeky alternative to McDonald's. While McDonald's is becoming the conventional fast food for family, Burger King is becoming the nonconformist's fast food of choice.					
94	100	VISA	United States	Financial Services	3,170	-5%	⊟

With the advantages of a pay-as-you-go lifestyle, there is a surging popularity of debit

2009 2009 2008 **Brand** Change in Brand Brand Country of Origin Sector Rank Rank Value Value (\$m) card use by American consumers. Visa is well placed to capitalize on the growth, as it controls two-thirds of the U.S. debit card market. Total cards carrying the Visa brand rose 10 percent globally to 1.7 billion over the previous year. Additionally, Visa surged ahead of Mastercard and Capital One in consumer trust. In March 2009, the company unveiled its first global advertising campaign, titled "More people go with Visa," reflecting the company's evolution to a single, global company. Computer 95 New **United States** _ 3,161 New Software Adobe achieved record revenue and double-digit growth for the sixth consecutive year. Adobe has grown through stretching its brand into new areas, adapting to its consumer base and attitudes. Brand preference is increasing as sales slump. This is evidenced in the adoption of new innovations such as Adobe AIR, which had 100 million downloads in its first year, and the success of Adobe TV, which debuted in April 2008 to more than 1.5 million views in two months, with video content designed to educate and inspire creative professionals. Adobe has managed to command more than 80 percent market share for online video, due to its ubiquitous Flash software used by YouTube and the majority of other online media sites. The Adobe Media Player, which launched in April 2008 with content from CBS, MTV, PBS, and Scripps Networks, will help maintain its position at the top. Adobe is also spending more and more on its ad campaigns, which often showcase user-generated content. 96 90 (മ) ക്രപട _ Japan Automotive 3,158 12% Despite a decrease in sales in the U.S. and Europe, Lexus is still the number-one-selling luxury auto brand in the U.S. and the market leader for hybrid cars in the premium segment. Its success is built on a strong reputation for quality and price points that are lower than other European imports. In Europe, sales performance was weak due to its lack of diesel-powered models in the range (unlike BMW and Mercedes, both offering highly popular diesel engines) and the fact that its cars are still sold through Toyota showrooms. Going forward, Lexus is actively trying to move away from its staid image by positioning itself as high performing, sporty, and exciting. To do this, it has launched a new "F" range (which stands for "Flagship"). The first model is the sporty Lexus IS F which retails for US \$56,000. Several more F models are in the pipeline, including a luxury sedan and an SUV-wagon crossover. The success of this initiative remains to be seen. Sporting 97 Germany _ New 3,154 New Goods

PUMA put its best foot forward to compete against Nike and adidas. It has diversified and expanded its range with its new fragrance, Urban Motion, and a new women's PUMA sailing line. Taking cues from adidas, which enlisted Stella McCartney's design efforts,